

EMERGENCY & SOCIAL SERVICES

Essential Services



Fire & Emergency Services

Note: Admin staff will be on call. However, 911 services will be continued as normal throughout the holidays.

Paramedic Services

(519) 717-0182 - Deputy Officer, use **ONLY** for non-emergency situations.

(519) 750-3908 - Community Paramedics

Note: Admin staff will be off during the holidays and senior management will be available for emergencies during the closure.

Child & Family Services Band Representatives

(519) 717-4788 (Mario)

(519) 732-8356 (Christine)

(519) 761-0519 (Kimberly)

Dates & Times: December 27-29, 8:30 am - 4 pm

Note: Will be available to attend court matters **ONLY** involving child protection during this time period. All organizations must continue to provide notification and updates through the normal process of email, fax and voicemails.

Correctional Services

519-445-2628

Dates & Times: December 20-22 & 26-30 (on-call).

Note: Voicemails & emails will be retrieved daily.

IN CASE OF AN EMERGENCY, PLEASE CALL: **911**

NOTE: All other services & programs will be closed from December 20 at 2:00pm & will be re-opening January 2 for regular business hours.

HEALTH SERVICES

Essential Services



Child & Youth Team Jordan's Principle

1-855-JP-CHILD (1 (855) 572-4453)

Note: Call for URGENT Jordan's Principle requests, the Six Nations of the Grand River Office will be closed.

Family Health Team

Date & Time:

December 28, 9:am-4:30 pm

Note: Virtual appointments only; clinical & medical reception will be onsite

Home & Community Care

519-445-0077

Essential Services Provided:

Jay Silverheels Supportive Housing (24/7), Case Management On-Call Service with Extended Communications, Personal Support Services (high-need clients) and Palliative Care

Iroquois Lodge

Note: Iroquois Lodge has no change in hours or operations, office and administrative staff will be off during the shutdown but a Manager will be on-call.

Medical Transportation

519-445-0410

Please leave voicemail as office will be closed.

Note: Voicemails will be checked on December 22, 28, & 29th.

Midwives

(Birthing Centre)

519-445-4922

Note: Midwifery services will be available 24/7. All regular programming will be closed.

NOTE: All other services & programs will be closed from December 20 at 2:00pm & will be re-opening January 2 for regular business hours.

HOUSING & ONTARIO WORKS

Essential Services



Six Nations Housing Office

(519) 717-7187 After-Hours Maintenance phone for emergencies ONLY.

Emergencies: An emergency is considered someone who does not have heat, water, hydro (that is not related to a community power outage) or if you have a significant water leak.

Secondary Contact:

(226) 387-1388 Andrew Powless, Maintenance Supervisor

Ontario Works

(519) 732-3946 • (519) 717-6937 • (519) 387-3340

Phone for Emergencies ONLY.

Note: Closed from December 20 at 2:00 pm and re-opening January 2 for regular business hours.

NOTE: All other services & programs will be closed from December 20 at 2:00pm & will be re-opening January 2 for regular business hours.

PUBLIC WORKS

Essential Services



Public Works Transfer Station

Dates & Times: December 20th, closing at 2pm, last load-in at 1:45pm
December 28-30, 8am-4:30pm, last load-in at 4:15pm

Note: No debris approvals will be completed between December 21st and January 1st. Closed for the remainder of the Holiday closure and will be re-opening January 2nd for regular business hours.

Six Nations Septic Services

Phone: (519) 445-4242, **Address:** 1953 Fourth Line

Note: Septic calls paid and placed prior to Thursday, December 14th at 4:30pm will be completed prior to the Holiday Closure, calls placed after this deadline may not be completed until January 2024. Online payments take 2 business days to process.

Truckfill Station

Note: Payment on accounts must be made before noon on December 20th to be applied to accounts before January 2nd. Online payments take 2 days to process.

Utilities

Water: (519) 752-4715

Roads: (519) 757-5501

NOTE: All other services & programs will be closed from December 20 at 2:00pm & will be re-opening January 2 for regular business hours.

CRISIS SUPPORTS

Essential Services



Ganohkwasra Family Assault Support Services

519-445-4324 (24/7)

Ogwadeni:deo

(519) 445-1864

(Emergency child welfare services)

Note: Ogwadeni:deo will be closed on December 20th at 2pm and will open on January 2nd.

Six Nations Crisis Line

(519) 445-2204 OR

1 (866) 445-2204 (phone 24/7)

(226) 777-8480

(text Monday-Friday, 8:30am-4pm)

First Nations & Inuit Hope for Wellness Help Line

1-855-242-3310 (24/7)

hopeforwellness.ca

(Website, online chat available)

Kids Help Line

1-800-668-6868 (Call, 24/7)

CONNECT to 686868 (Text)

kidshelpphone.ca (Website)

National Indian Residential School Crisis Line

1 (866) 925-4419 (24/7)

Talk Suicide Canada

1 (833) 456-4566 (24/7)

OR 45645 (text)

Talk 4 Healing for Indigenous Women

1 (855) 554-4315 (24/7 Call or text)

NOTE: All other services & programs will be closed from December 20 at 2:00pm & will be re-opening January 2 for regular business hours.

UTILITIES

Essential Services



Utilities

Water: **(519) 752-4715**

Roads: **(519) 757-5501**

Hydro One Customer Service: Call **1 (888) 664-9376** or visit **<https://d8bkncndcv6jca.cloudfront.net/>**

Water (Bottled): **(519) 445-0292**
2228 Chiefswood Road (Closed Dec. 25, 26)

Six Nations Natural Gas: **(519) 445-4213**

Six Nations Food Bank: **(519) 771-0025**

Six Nations Internet: **(519) 445-4168**

First Nations Cable: **(519) 445-2981**

For more information on available utilities, please visit **<https://www.tworivers.ca/business-directory>**

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