



SIX NATIONS OF THE GRAND RIVER

ESSENTIAL SERVICES/PROGRAMS & CONTACT INFO

(January 10 – 26, 2022)

Further to the announcement that SNGREC offices are closed effective 4:30 pm on January 10, 2022, please see below additional information for community members. Our current plan is to resume full services on January 27, 2022. Please note that this may change depending on provincial guidance and our situation at Six Nations. Patience is appreciated during this time due to limited staff capacity to fulfill requests. Urgent needs will be addressed as a priority.

HEALTH SERVICES		
Department/Service	Level of Operation	Contact Info
Paramedic Services	Normal operations	519-445-4000
Medical Transportation	Normal operations	519-445-0410 Text: 226-387-2435
Mental Health and Addictions	8:30am – 4:00pm Crisis walk-in support for clients and community members. Staff will be able to provide outreach crisis support.	519-445-2143 226-446-9902
Home and Community Care: Case Management, Community Support Services, Personal Support Services, Jay Silverheels and Palliative Care	Mon-Fri: 8:30am-4:30pm On-Call: Evenings, weekends, and holidays Virtual visits and contactless services will be available. Prioritization of services may be necessary based on available staff.	On-Call #: 519-445-0077
Gane Yohs Health Centre	Still offering essential lab services by appointment only; the Ohsweken Medical Clinic are assessing patients in the clinic via telephone calls and Public Health is still operating during this pandemic without offering immunizations until April. Individuals can call for any questions or to schedule an appointment for later on.	519-445-2251 519-445-2672
Animal Control	Normal operations	519-445-4818
Family Health Team	In-person appointments are booked using the COVID-19 guidelines from the Ministry of Health and upon the clinical judgement of your primary care provider. All other appointments and services will be offered by phone or virtually during regular clinic hours.	519-445-4019
Health Promotions	Still offering in-person food access programs (Community Care bags, Edwadekon:ni, and on Wednesdays,	519-445-2809

	drive-thru produce market and student nutrition program), offering virtual activity programs and nutrition support.	
Therapy Services	Still offering essential services for clients (physiotherapy, speech and language). Urgent needs will be given priority.	519-445-4779
Community Crisis Response	Operational and on-site.	519-717-5469
Health Transformation Team	Available via Zoom and by phone during normal business hours.	Primary: 519-445-2418 Secondary: 519-761-9319
Child & Youth Health	Still offering critically essential client services – (Occupational Therapy, Speech Services, Social Work, Nutrition Support, Jordan’s Principle application support, FASD supports, Case Management and Early Child Development supports). This includes essential face-to-face and virtual services where necessary. Virtual group services will continue as planned.	519-445-4983
Ohsweken Dental Clinic	8:30 a.m. – 4:00 p.m. In-person appointments for dental emergencies and urgent care. Tele-dentistry appointments available.	519-717-6456
Six Nations Birthing Centre	Normal operations	519-445-4922
Diabetes Wellness Program	Support through virtual care, critically essential foot care provided - determined by the chiropodist and foot care nurse.	519-445-2226
Traditional Medicine Program	Support through virtual care only. Traditional medicine porch drop-offs can be arranged as needed.	226-227-9990
Healthy Babies Healthy Children	Client support virtually. Car seat installation will be virtual only.	519-445-4922

SOCIAL SERVICES		
Department/Service	Level of Operation	Contact Info
Crisis Line	TEXT, CALL and LIVE CHAT https://www.sixnationscovid19.ca/ 24/7 Services	519-445-2204 or 1-866-445-2204
Band Representatives	In-person by appointment Mon-Fri: 8:30am – 4:30pm	515-445-0230 Fax: 519-445-0249
Social Services Administration	Please email or call. Mon-Fri: 8:30am-4:30pm	askye@sixnations.ca 519-761-0579

Child and Family Services	Intake, Stop Now and Plan, Counselling Unit, Primary Prevention Services, Education Liaison, Behaviour Unit, Crisis Response Services: Mon-Fri: 8:30am-4:30pm Staff working off-site and in-person by appointment, or urgent/crisis support	519-445-0230
Family Well Being Navigator	Service available Monday to Friday 8:30 to 4 by calling or email. In person available by appointment	Minham-harvey@sixnations.ca
Alternate Dispute Resolution Coordinator	In-person by appointment Mon-Fri: 8:30am-4:30pm	519-445-2071 or 519-445-0230 Or snaadr@sixnations.ca
Early Years and Child Care	Bicentennial Trail and Stoneridge Regular hours of operation	Bicentennial Trail: Audrey Player audreyplayer@sixnations.ca 519-445-4411 Stoneridge: Lana General lanageneral@sixnations.ca 519-445-0884
Family Gatherings	Support through virtual programs. Mon-Fri 8:30am-4:30pm *Online evening workshops as posted	Karissa Elliott kelliott@sixnations.ca www.facebook.com/SixNationsFamilyGatherings
Clarence Street	Regular hours of operation Mon-Fri	Wendy Wakeling dcsupt@sixnations.ca 226-227-2102
Six Nations Corrections	Services will be provided in accordance with Ministry guidelines. Mon-Fri: 8:30am-4:30pm Appointments by phone or in-person as required.	dstyres@sixnations.ca 519 445 2628
Youth Life Promotion	All services are available via email and in-person by appointment. Virtual programming and deliveries available Mon-Fri; 8:30am – 4:30pm (as advertised)	browe@sixnations.ca or joad@sixnations.ca 519-445-2071

ADMINISTRATION		
Department/Service	Level of Operation	Contact Info
Central Administration Building	<p>Closed to general public. Reception on-site to accept incoming calls, internal mail and deliveries ONLY. Staff not on-site, however continue to provide service. Two Staff on-site to assist with business outreach.</p>	<p>Shelby White shelbyw@sixnations.ca 519-445-2201</p>
Finance	Payroll in office and Accounts Payable as required. DocuSign will be used.	Via email
Human Resources	<p>Office closed to walk-ins. Reception on-site to accept incoming calls, internal mail, and deliveries.</p> <p>Contract signing by appointment only.</p> <p>Majority of staff primarily working from home. Available by email or zoom.</p>	<p>Christine Powless benefits@sixnations.ca 519-445- 2223 EXT 5735</p> <p>Jacob Bethune hrrecpt@sixnations.ca 519-445-2223</p> <p>Nicole Cathcart HRDIR@sixnations.ca 519-757-9206 (work cell)</p>
Policy	Director will be working from home. Please contact via email or phone.	duanejacobs@sixnations.ca 519-732-6386
Communications	Communications team will be working primarily from home. Please contact Katie Montour for communications inquiries.	commsofficer@sixnations.ca
Records	Please call Cheryl and/or Cathy and leave a message or send an email for records inquiries.	cdavis@sixnations.ca cathysmith@sixnations.ca 519-445-2712 EXT 3400
Computer Services	Rotational staff in office to keep people connected.	davegeorge@sixnations.ca

PUBLIC WORKS	
Level of Operation	Contact Info
<p>Office will be closed to the public. Roads and water/sewage/septic operations will be restricted on entry of homes. Transfer Station staff on hand - discontinuing the Construction Debris Approval Process to limit the calls to the office and to eliminate going to homes for inspections. <i>There will be no \$20 payment required to deposit construction debris into the landfill site from January 11-26, 2022.</i></p>	<p>Call at 519-445-4242 from 9:00am - 12:00pm and from 1:00pm - 4:30pm to arrange truck-fill payments and to request septic service.</p>

JUSTICE		
Department/Service	Level of Operation	Contact Info
Indigenous Victim Services (IVS)	Office closed – available via phone.	<p>IVS: 1-866-964-5920 Office: 226-227-2192 Cell: 519-732-0014</p>

LANDS & RESOURCES	
Level of Operation	Contact Info
Office closed – staff working from home	519-753-0665

LANDS & MEMBERSHIP	
Level of Operation	Contact Info
Office closed. Forms can be printed from sixnations.ca . Forms can be mailed or dropped in the mail slot. Emails will be checked daily.	519-445-4613

FIRE	
Level of Operation	Contact Info
<p>100% operational on fire suppression/emergency response. Central phone number set up to forward to our receptionist cell phone so there is no change for community members/department access to fire. Both emergency and non-emergency calls remain the same.</p>	<p>Emergency line: 911 Non-emergency: 519-445-4054</p>

ONTARIO WORKS	
Level of Operation	Contact Info
<p>Office closed to the public. Services will be provided via phone/cell phones. Drop Box utilized to support community. Staff in office on rotational basis.</p>	519-445-2084

PARKS & RECREATION	
Level of Operation	Contact Info
<p>Facilities are only open for the SNGR Health Staff who will be working at the COVID-19 Assessment Centre and Vaccination Clinics.</p> <p>Program employees will continue to facilitate the Senior Centres Without Walls (SCWW) program via weekly teleconference phone calls.</p> <p>For all other inquiries, please contact Cheryl Henhawk</p> <p>Three Administration staff will work on a rotational schedule to do health screening for employees working.</p>	<p>Cindy Thomas, Programming Team Leader cthomas@sixnations.ca</p> <p>Cheryl Henhawk, Director chenhawk@sixnations.ca 519-770-6251</p>

HOUSING	
Level of Operation	Contact Info
<p>Office closed. Reception and Director on site to accept phone calls. All invoices, mail and payments can be placed in drop slot at front door. All housing tenants and After-hours maintenance continue to use phone number(s) provided.</p>	<p>519-445-2235 housing_info@sixnations.ca</p>

OGWADENI:DEO		
Department/Service	Level of Operation	Contact Info
<ul style="list-style-type: none"> - Home visits for alternative care - Child protection - Investigations in the home or field - Supervising regular visits for parents with court-ordered access - Virtual court appearances - Signing of agreements (DocuSign where possible) - File transfers - Case consult and supervision - Still receiving faxed information, managing calls for worker/supervisor contact and possible abuse reports 	<p>Ogwadeni:deo has a statutory mandate and is required to provide consistent services even through COVID times.</p> <p>All staff at Weken will be working from home unless required to attend the office or in the field to conduct or support CES.</p> <p>Maintenance person will be working reduced hours to continue necessary cleaning</p>	<p>519-445-1864</p>