



RECEPTIONIS/FILING CLERK 22-004
OGWADENI:DEO
Full-Time

Applications will be received by Six Nations of the Grand River and Grand River Employment & Training (GREAT) up until 4:00 p.m. EST, Wednesday, **July 13, 2022** for the Intake Screener with Ogwadeni:deo. The Six Nations of the Grand River Application for Employment Form, Job Posting and Job Description are available for printing from the www.greatsn.com website. Online applications accepted through <https://www.vscyberhosting.com/sixnations/>. **NO LATE APPLICATIONS ACCEPTED.** Applicants from Six Nations and other First Nations will be given preference to deliver programs and services in a First Nations community.

JOB SUMMARY:

The Intake/Screener reports to and works under the direction of the Manager of Services and adheres to the guiding values of the Code of Practice. The Intake Team Leader will be responsible for ensuring safety of children by completing investigations and assessing needs in accordance with the provisions of the Child, Youth and Family Services Act (CYFSA), Ministry Standards, Child Protection Protocols, Risk Assessment Tools, Ogwadeni:deo Policy and Procedures and community standards

Type	Full Time
Closing Date	July 13, 2022
Term:	Permanent
Hours of Work	37.5 hours per week
Wage	TBD

BASIC QUALIFICATIONS:

- Must have a Post- Secondary Diploma in Business Administration plus 2-year experience **OR**
- Secondary School Diploma with Grade 12 (OSSGD) plus with combined 3-year work experience in a progressive office setting in particular Child Welfare
- Must have accurate typing and proficiency in oral and written communication skills
- Must possess a valid Ontario class "G" driver's license
- Requires to be the principal driver of a vehicle for use on Pre-Designation/Designation business
- Must submit a favourable criminal reference check and vulnerable sector screening
- Will be Ogweho:weh in preference to other applicants
- Must be willing to work flexible hours in accordance to working environment

Will be Ogweho:weh in preference to other applicants

SUBMISSION PROCEDURE: (Choose one method ONLY):

Method #1: OGWADENI:DEO IN PERSON DROP OFF – Applications must include all of the following:

1. Printed, filled in and authorized Six Nations of the Grand River Application for Employment Form.
2. Cover letter including your band name and number (if applicable). Please indicate in your letter how your education and experience qualifies you for this position.
3. Recent resume clearly identifying that you meet the Basic Qualifications of this position as stipulated above.
4. Photocopy of your education diploma/degree/certificate and transcript.
5. Place all documents listed above in a sealed envelope and mail to or drop off at:

RECEPTIONIST/FILING CLERK 22-004
c/o Reception Desk
2469 Fourth Avenue



Ohswéken, Ontario N0A 1M0
Business Hours Monday to Friday 8:30 am to 4:30 pm

Method #2: EMAIL SUBMISSION

1. Please ensure all required documents are provided/uploaded with your application package, which include:
 - a. Cover letter including your band name and number (if applicable). Please indicate in your letter how your education and experience qualifies you for this position.
 - b. Recent resume clearly identifying that you meet the Basic Qualifications of this position as stipulated above.
 - c. Copy of your education diploma/degree/certificate and transcript.
2. Please email application package to David Walpole, Human Resources Coordinator at oghrc@sixnations.ca
 - a. Please ensure the job title and posting number is in the subject line.
3. If you have any questions or need assistance please reach out to David Walpole, Human Resources Coordinator at 519-445-1834 ext 4554 or via email at oghrc@sixnations.ca.

Method #3: Online

4. Please visit: <https://www.vscyberhosting.com/sixnations/> to access our job board and follow the directions to apply.
5. Please ensure all required documents are provided/uploaded with your application package, which include:
 - a. Cover letter including your band name and number (if applicable). Please indicate in your letter how your education and experience qualifies you for this position.
 - b. Recent resume clearly identifying that you meet the Basic Qualifications of this position as stipulated above.
 - c. Copy of your education diploma/degree/certificate and transcript.
6. If you have any questions or need assistance please reach out to David Walpole, Human Resources Coordinator at 519-445-1834 ext 4554 or via email at oghrc@sixnations.ca.

Method #4: GREAT – Applications must include all of the following:

6. Printed, filled in and authorized Six Nations of the Grand River Application for Employment Form.
7. Cover letter including your band name and number (if applicable). Please indicate in your letter how your education and experience qualifies you for this position.
8. Recent resume clearly identifying that you meet the Basic Qualifications of this position as stipulated above.
9. Photocopy of your education diploma/degree/certificate and transcript.
10. Place all documents listed above in a sealed envelope and mail to or drop off at:

RECEPTIONIST/FILING CLERK 22-004
c/o Reception Desk
Grand River Employment & Training (GREAT)
P.O. Box 69, 16 Sunrise Court
Ohswéken, Ontario N0A 1M0

Receptionist/Filing Clerk

Guiding Values for our Code of Practice

- Adenidaohsra'/Onkwa'tenniten:ro (Compassion and Kindness)
- Dedwadadrihwanohkwa:k/Onkwatennitenrosera (Respecting one another)
- Degayenawa'ko:ngye/Tetewaterihwakwenyenhsthak (Working together)
- Dewagagenawako:ngye'/Tetewayenwakontye (Assisting one another)
- Esadatgehs/Enhsatatkenhse (Self-reflection on actions taken)
- Gaihwaedahgoh/Karihwayentahkwen (Taking responsibility)
- Gasgyao:nyok/Kahretsyaronhsera (Encouragement)
- Gasasdenhsra/Ka'shatstehsera (Strength/supportive to one another)
- Drihwawaihsyo/Ka'nikonhratoken (Honest and moral conduct)
- Oihwadogehsra'/Yorihwato:ken (Being truthful and consistent)
- Sgeno/Sken:nen (Peaceful thoughts and Actions)

REPORTING RELATIONSHIP

The Receptionist (i.e. Support Staff) reports to the Executive Administrator (depending on assignment) and adhere to the guiding values of the Code of Practice.

PURPOSE AND SCOPE OF THE POSITIONS

The Receptionist has responsibility (as assigned by the Executive Administrator in consultation with Management Staff and Team Leaders) for the provision of public reception and clerical filing support as deemed necessary.

RESPONSIBILITIES AND SUPPORT TO OGWEHO:WEH FAMILIES, CHILDREN AN YOUTH

- Maintains the reception areas in good order
- Responds to and directs all in person inquiries and telephone calls to the proper department
- Signs for courier deliveries and logs, posts or couriers outgoing mail
- Receives visitors and answers incoming calls in a friendly, courteous manner and directs enquiries and reports to the appropriate staff
- Sorts, logs, makes copies and directs incoming mail and faxes, etc. and upon approval, distributes as directed
- Order supplies and office supplies as needed

OGWADENI:DEO THE AGENCY

- Types, photocopies and faxes or emails letters, memoranda, reports and other documents as requested
- Uses desktop publishing software to draft information flyers/newsletters, etc.; and, upon approval, distributes as directed
- Tracks inventory
- Schedules van bookings
- Schedules room bookings
- Performs other duties as assigned from time to time by the Executive Administrator, Director in consultation with Management Staff and Team Leaders

HONEST AND MORAL CONDUCT



- Any financial matters shall adhere to financial policies
- Assists with the maintenance of the inventory of office supplies

BEING TRUTHFUL AND CONSISTENT

- Receives visitors and answers incoming calls in a friendly, courteous manner and directs enquiries and reports to the appropriate staff

ASSISTING ONE ANOTHER

- Performs other duties as assigned from time to time by the Executive Administrator in consultation with Management Staff and Team Leaders

WORKING CONDITIONS

This position can involve considerable mental and emotional stress, involving the management and supervision of a large team interacting directly with families experiencing highly sensitive issues and involving accountability for the expenditure of significant financial resources. It can also involve physically dangerous situations. The salary of the Receptionist will include local travel/mileage up to and including 5 km. and will also include travel to other Ogwadeni:deO sites of work.

STRENGTH/SUPPORTIVE TO ONE ANOTHER

With the Ogwadeni:deO Director and Commission:

Takes direction from and works closely with the Executive Administrator on a day-to-day basis in supporting the Executive Administrator in fulfilling his/her obligations to the Director, Commission, the Six Nations Community and aboriginal families residing in the negotiated geographical jurisdiction

With Other Ogwadeni:deO Program Managers, Supervisors and Staff:

Provides information and assistance, and works in a cooperative and courteous manner in support of the Ogwadeni:deO in ensuring mutually-served clients receive the best possible, coordinated service

With The Community:

Acts as a role model and represents and promotes the Ogwadeni:deO Program in a courteous, cooperative and professional manner

With the Ministry of Child and Youth Services (MCYS):

Acts in a respectful manner in all communications with the Ministry to ensure compliance of Standards, particularly, crown ward file review, cyclical reviews, inquests and serious occurrence reporting

SELF-REFLECTING ON ACTIONS TAKEN

Errors in carrying out the responsibilities of the position could result in:

- Loss of credibility, trust and public confidence in the Ogwadeni:deO Program
- Harm or injury to employees or children/youth and their families

TAKING RESPONSIBILITY

Works, as directed, within the parameters set out in the Ogwadeni:deO policies and procedures, and the parameters set out in such provincial



legislation/regulations/policy guidelines as have been agreed to by the Ogwadeni:deo Community Commission.

QUALIFICATIONS

Basic/Mandatory Requirements

- Must have a Post- Secondary Diploma in Business Administration plus 2 year experience **OR**
- Secondary School Diploma with Grade 12 (OSSGD) plus with combined 3 year work experience in a progressive office setting in particular Child Welfare
- Must have accurate typing and proficiency in oral and written communication skills
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- Will be Ogweho:weh in preference to other applicants
- Must be willing to work flexible hours in accordance to working environment

Knowledge Requirements

- Must have working knowledge of a multi-line phone system
- Must have working knowledge of the use of office machines: fax, photocopier, shredder, etc.
- Must have a solid background in basic computer use, with specific knowledge of Microsoft Word/Excel/Power Point, case management software and desktop publishing software, email, and Internet use for booking travel, courier service and purchasing supplies
- Must be thoroughly familiar with the relevant provincial legislation, regulations and guidelines
- Must be knowledgeable respecting Six Nations' cultures and of the cultures of families of other First Nations who reside in the designated service delivery area

Ability Requirements

- Must have the ability to work cooperatively with other staff and management
- Must have the ability to relate effectively to community members
- Must have excellent interpersonal skills
- Must have strong conflict resolution and problem solving skills

Must have the ability to work with minimal direction