



Hydro One investing to strengthen the transmission system in southern Ontario to improve resiliency and reliability

- Investment requires an outage June 3 at 10 p.m. to complete work –

Caledonia, ON, April 14, 2023 – Today, Hydro One announced it is performing work to enhance local transmission infrastructure in Caledonia and the surrounding area to improve power resiliency and reliability for years to come. The company will replace critical equipment at its Caledonia Transmission Station (TS) including voltage transformers and switches. Most of Hydro One’s electricity system was built in the 1950s and 1960s which means it is time to invest in renewing or replacing critical infrastructure in almost every community across the province.

“Hydro One is investing in our electricity infrastructure to ensure the region has clean and reliable energy today and for years to come,” said Andrew Spencer, Executive Vice President, Capital Portfolio Delivery, Hydro One. “Homes and businesses throughout the region rely on us to deliver the power that energizes their lives and communities. We understand how difficult it is to be without power and thank our customers for their patience as we complete this critical work.”

This project will start in early May and is expected to be completed by the end of June. During this time the community can expect to see approximately 15 Hydro One employees working within the station along with large equipment such as a crane and bucket trucks.

In order to complete this investment, a power outage is required so crews can safely complete a portion of the work. The outage will take place on June 3, from 10 p.m. to 6 a.m. and affect approximately 8,100 Hydro One customers in Caledonia and the surrounding area. The company has worked closely with Six Nations of the Grand River Elected Chief and Council in planning this work to minimize the duration of the outage and schedule it during a time when customers are using the least amount of power.

“Six Nations of the Grand River Elected Council is working closely with Hydro One to keep our community safe during this power outage. We are ensuring there are supports, a safe place and opportunities to learn more about what you can do to stay safe in an extended power outage. We will continue to update our community members as our plans are finalized,” said Elected Chief Mark B. Hill.

The company is sharing tips to help customers prepare for the upcoming outage which includes:

- Making sure appliances, such as the stove, are in the off position.
- Making sure cellphones and devices are fully charged.
- Using a battery-powered alarm clock or cellphone to ensure Sunday morning alarms aren’t missed.
- Keeping refrigerator and freezer doors closed as much as possible and using a cooler with ice for items needed during the planned outage.
- If water services will be affected at your home, consider filling jugs of water to use for drinking and cooking.

- If using a generator, remember to use it in a dry area outdoors away from any open windows, doors and vents. Visit the Electrical Safety Authority at [esasafe.com](https://www.esasafe.com) for more tips.

On April 17 from 4 p.m. – 7 p.m., Hydro One will be hosting a Community Information Centre at the Community Hall located at 1738 Fourth Line Road in Ohsweken. This is an opportunity for the community to learn more about this investment work and speak to Hydro One representatives.

In addition, customers affected by the planned outage will be notified several weeks in via an auto-dialer message. Customer can also visit Hydro One's [outage map](#) or call 1-888-664-9376 for more information.

-30-

Hydro One Limited (TSX: H)

Hydro One Limited, through its wholly-owned subsidiaries, is Ontario's largest electricity transmission and distribution provider with approximately 1.5 million valued customers, approximately \$31.5 billion in assets as at December 31, 2022, and annual revenues in 2022 of approximately \$7.8 billion.

Our team of approximately 9,300 skilled and dedicated employees proudly build and maintain a safe and reliable electricity system which is essential to supporting strong and successful communities. In 2022, Hydro One invested approximately \$2.1 billion in its transmission and distribution networks, and supported the economy through buying approximately \$1.9 billion of goods and services.

We are committed to the communities where we live and work through community investment, sustainability and diversity initiatives. We are designated as a Sustainable Electricity Leader™ by Electricity Canada.

Hydro One Limited's common shares are listed on the TSX and certain of Hydro One Inc.'s medium term notes are listed on the NYSE. Additional information can be accessed at www.hydroone.com, www.sedar.com or www.sec.gov.

Media can contact Hydro One Media Relations 24 hours a day at 1-877-506-7584 (toll-free in Ontario only) or 416-345-6868.